

NatCen Interview Procedures

To ensure the confidence and safety of our participants NatCen adhere to the following procedures:

- In most instances we will contact you by letter before attempting to call you.
- If you receive a call from us but have not received a letter you can request verification by post or email
- We will always ask for your consent before engaging you in an interview
- We will be happy to answer any questions about the National Centre for Social Research and the work that we carry out
- Our interviewers will always be happy to supply you with their name and contact details
- Our interviewers will always carry photographic ID
- Participation in our studies is voluntary
- The information we collect will be treated in the strictest confidence and in accordance with the Data Protection Act, and will not be reported in any way to identify you

If you have any questions or would like further information, please visit our [website](#) or telephone 01277 200600.

Date : 16/02/2011